



Kernow Clinical Commissioning Group

NHS Kernow
Cornwall Council Penwinnick Offices
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Dear colleague

Minor ailment service

NHS Kernow Clinical Commissioning Group commissions a minor ailment service for community pharmacies to provide and supply prescription only medication for the treatment of minor ailments, including bacterial conjunctivitis; impetigo; uncomplicated urinary tract infections (UTI) in women; and nappy rash.

The services and criteria are due to change in April 2021 following changes to national guidance and we are making you aware of the following changes:

UTIs

The National Institute for Health and Care Excellence (NICE) [clinical knowledge summary \(CKS\) guidance](#) has been updated and recommends that a sample should be sent for urine culture in all women with suspected lower UTI who are older than 65 years. Community pharmacies are unable to send samples for urine culture.

The minor ailment UTI service is to be amended only include patients aged 16 to 64 years from the 1 April 2021.

Impetigo

The localised non bulbous impetigo in the NICE guidance [NICE CKS](#) was revised in February 2020, and hydrogen peroxide cream is now recommended as the first line treatment for non-bulbous impetigo. Fusidic acid cream is to be replaced with Crystacide (hydrogen peroxide) cream for impetigo in line with the NICE guidance from 1 April 2021.

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Shaping services we can all be proud of

Nappy rash

Timodine is no longer recommended by NICE guidance as a first line treatment for nappy rash.

Nappy rash is on the list of NHS England and Improvement conditions for which over the counter items should not routinely be prescribed in primary care.

This service is to be discontinued from 1 April 2021.

New minor ailment service

NHS Kernow will commission a new minor ailment service for mild inflammatory skin conditions.

From 1 April 2021 community pharmacists can prescribe hydrocortisone 1% cream PGD for adults and children aged 10 years and older to treat acute dermatitis, mild eczema or insect bite reactions on the face. They can also prescribe it for children aged 1 to 9 years who present with acute dermatitis or mild eczema (including on the face) or insect bite reactions.

The PGDs will be available on the minor ailment service tab [Cornwall joint formulary](#) and PharmOutcomes. Please read, print and sign a copy of the PGDs and keep in your pharmacy. The training information video will also be available on the minor ailment service tab [Cornwall joint formulary](#) and via the following [link](#). The templates on PharmOutcomes have been updated in line with the new PGDs and these will be in operation from 1 April 2021. Please complete the self-declaration of competence on the Centre for Pharmacy Postgraduate Education ([CPPE website for minor ailments](#)) within 1 month and complete the declaration of competence on PharmOutcomes for all the services

There is no longer a requirement to return signing sheets for the patient group directions to the NHS Kernow's former office at the Sedgemoor Centre,

Claims should be made as soon as possible following a supply but within 7 days. Claims will no longer be allowed for the former templates after 7 April 2021

Kind regards,

Medicines Optimisation Team

NHS Kernow Clinical Commissioning Group